

Drive Value with NNMi and NA with Integrations and Automation April 26, 2016

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## Today's Speakers



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- This "LIVE" session is being recorded
   Recordings are available to all Vivit members
- Session Q&A:
   Please type questions in the Questions Pane



## **Webinar Control Panel**

Toggle View Window between Full screen/window mode.

Questions







## Agenda

- -Evolving role of the network management team
- –Products and integrations
- -Sample Use Cases
- -Wrap up





## **Network team challenges**

Increasing demands from the business exacerbate risks

Higher scale



Business requirements are constant and dynamic

Acquisitions

Fewer staff

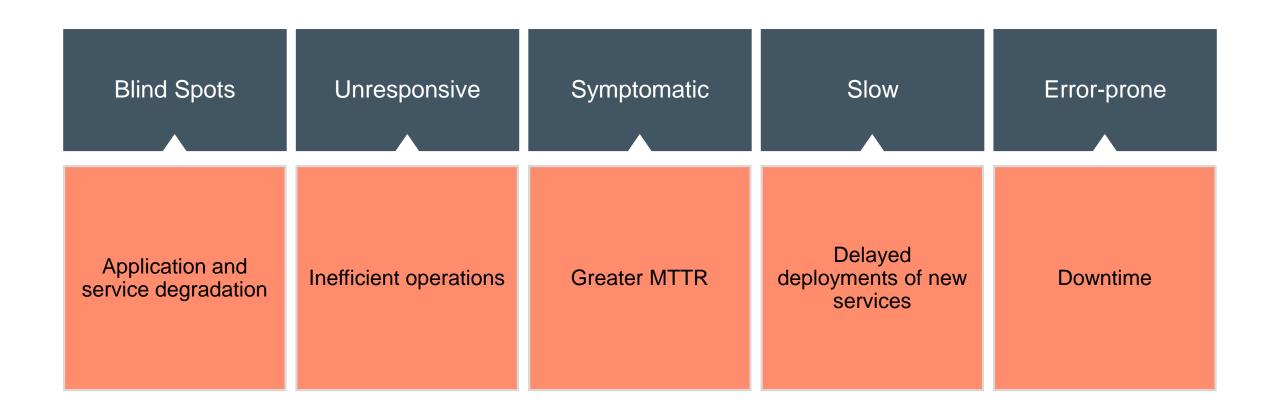
Higher complexity

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Increased regulation

Frequent change

# Network management systems that operate in a silo can't deliver business agility





# Network management systems that operate in a silo can't deliver business agility

Blind Spots

Unresponsive

Symptomatic

Slow

Error-prone

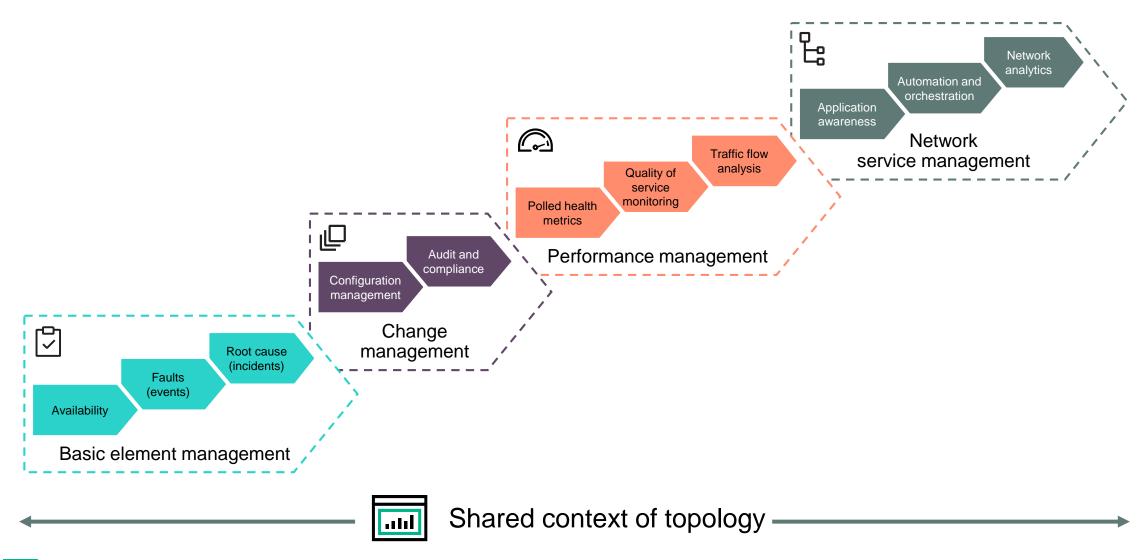
Higher operational costs

Operational costs

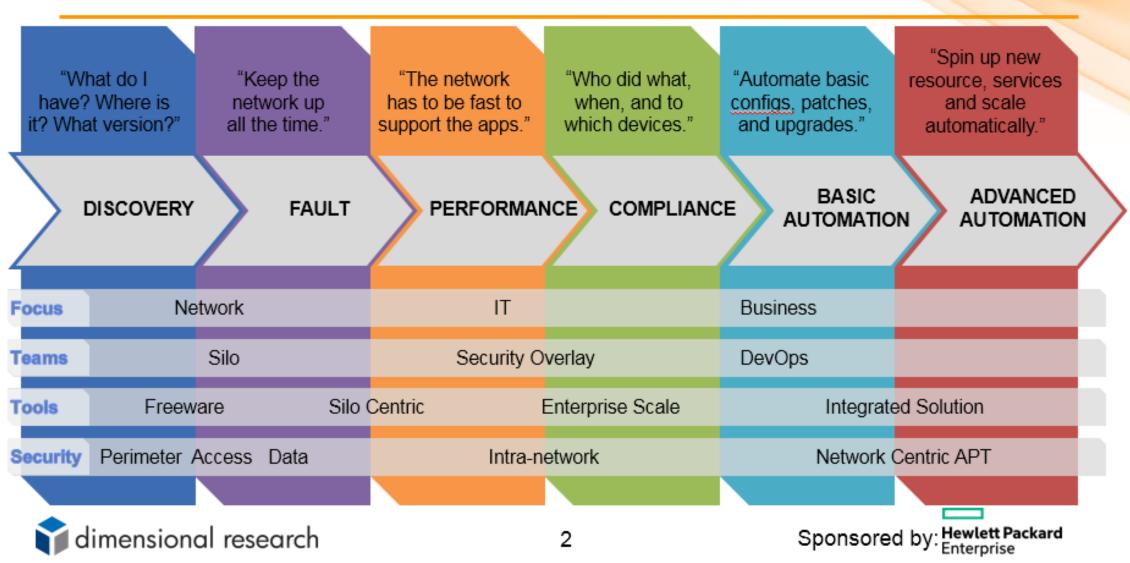
Higher management risk



### **Network operations capabilities**



## **Network Service Evolution Model**



# Business Requirements Cited as Driver for New Tools

Many times corporate initiatives such as compliance, security, IT financial management, or new business initiative drove the need for new network tools and integrations with nonnetwork tools and systems.

"The network admin tools are fairly good at managing the network and doing triage. But with a converging IT culture and the need for transparency and alignment to the business, the admin tools just couldn't provide the needed functionality. That was the tipping point for new tools."

"Just think about change management, asset management and compliance reporting. Your old network ops tools could not provide the data we needed. So new tools were required to meet the business' objectives."



"Often we bought tools just as we needed them. It was too hard to rip and replace so we ended up with a lot of tools. But then, you realize you have a lot of point tools and they don't integrate with each other. You can't get a full view and have to look at a lot of different dashboards. The network team can manage to a point but then you realize the network info has to integrate with the operations tools, help desk solutions, security and others. Then you wished you had thought ahead and bought a tool that would do that down the road."





## **Network Node Manager i 10.10**

#### **Fault and performance monitoring**

- Broadest range of devices and protocols including virtual
- Scalability to meet the largest environments



#### **Community**



#### **Premium**



#### **Ultimate**

Premium +

- 25 node Perpetual license
- No Global Node Manager
- 3 concurrent Users
- No Integrations
- Basic Fault and capacity

- Physical / virtual discovery
- Fault Management
- Incident generation
- Availability and status
- Performance metric reporting
- Quality Assurance
- All Integrations

- Traffic analysis
- IP Telephony
- IP Multicast
- MPLS
- Advanced Diagnostics



### **Network Automation 10.11**

#### Change, configuration, and compliance

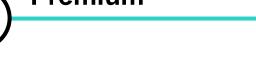
- Prove accountability by meeting and reporting on SLAs
- Reduce liability and risk by delivering compliant and secure networks



#### Community



#### **Premium**



60 Day Trial

- Discovery & store device configurations
- Create & deploy configuration changes
- Enforce workflow & approvals



#### **Ultimate**

Premium +

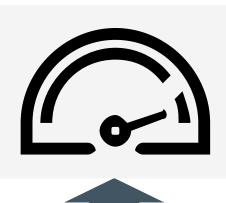
- Define compliance policies
- Detect violations in real time and auto-remediate
- Audit reports



## **Polling Question**

## **HPE Network Management: Monitoring and Automation**













#### **Fault and Performance Management**

#### **Network Node Manager i (NNMi)**

#### Fault & Availability

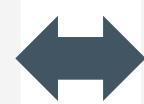
Discovery, modeling, health monitoring, root cause analysis

#### **Performance**

Utilization, Capacity, Usage, Traffic, and Quality of Service (QoS)

## Overlay Network Services

MPLS, Multicast, IPT, Virtualization

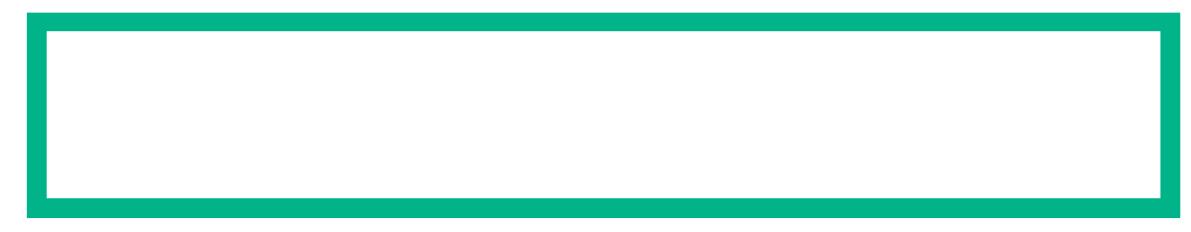


## Configuration & Compliance

#### Network Automation

Change, configuration & compliance





## Integrations

### **Integration mechanisms**

#### Inbound

- SSO (HPE Software integrations)
- Contextual Cross-Launch
- Trap Reception
- URL Addressable Panels
- CLI Utilities
- Device Seeding / Provisioning
- Operations Orchestration Content
- Configuration / Compliance status
- Discrete API/SDK Interfaces

#### **Outbound**

- SSO (HPE Software Integrations)
- Contextual Cross-Launch
- CSV Export
- Incident Forwarding /Enrichment
- CLI Utilities
- Performance Metrics Analytics
- Automation (Operations Orchestration)
- Run-time Topology Export
- CI Synchronization

Installation and Operation Coexistence



## NNMi and Network Automation Integration Content

#### API / SDK

- Nodes / Interfaces
- Subnets / Addresses
- Topology
- Incident Management
- Outages
- Custom properties
- Security / Group mgmt
- SNMP credential synchronization
- Managing Scheduled Tasks
- Retrieving device data / content
- Create, read, update, delete operations devices, device content
- User management, user and group permissions

#### **CLI Utilities**

- Functionally identical to API/SDK
- Discrete utilities for scripting / RBA
- Enforces security model
- Bulk operations support

#### **North-bound Interface**

- Used to forward incidents or traps
- Registration model
- Enrichment support
- NNMi device synchronization
- SA server topology synchronization
- Outage Management
- Credential updates

#### **Cross-launch / URL Access**

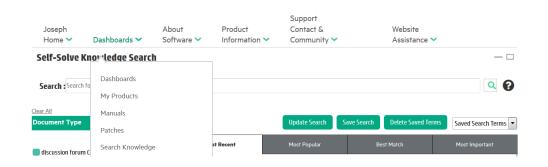
- Contextual cross-launch
- URL addressable panels

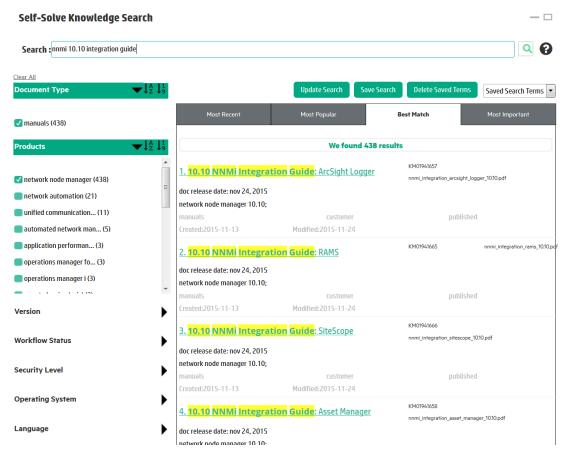


### Where are Integrations documented?

#### Hewlett Packard Enterprise Self-Solve Knowledge Portal

- Requires an HPE Passport Account
- Dashboards > Manuals
  - Select the "manuals" Document Type
  - Select the "network node manager" Product

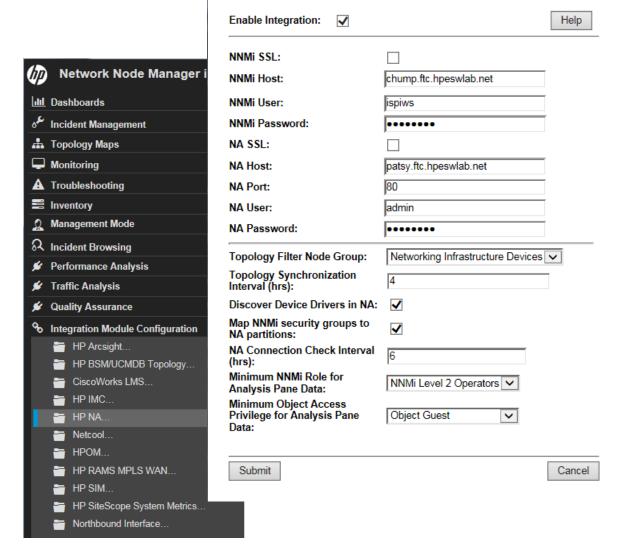






## **Integration Configuration**

- Specific integrations are configured in the Integration Module workspace
- Additional configuration is required for facilities like SSO
- Configuration on the peer system is also often required to be coordinated
- The Integration Guides including testing and troubleshooting procedures, as well as supported configurations
- All integrations are available at the Premium tier; some content is only available through Ultimate product features.
- SDK documentation is delivered with the product at both the Premium and Ultimate tier
  - Linux: /opt/OV/doc
  - Windows: %NnmInstallDir%\doc



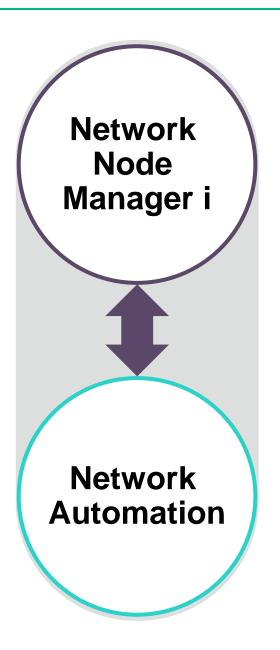
HP NNMi-HP NA Integration Configuration

### Integrations extend the value

- Network Node Manager i and Network Automation
  - High level of integration OOB
  - Reduce administrative overhead
    - Inventory synchronization
    - Designate out of service for devices undergoing change activity
    - Auto-propagate changed community strings to NNMi
    - Single Sign on

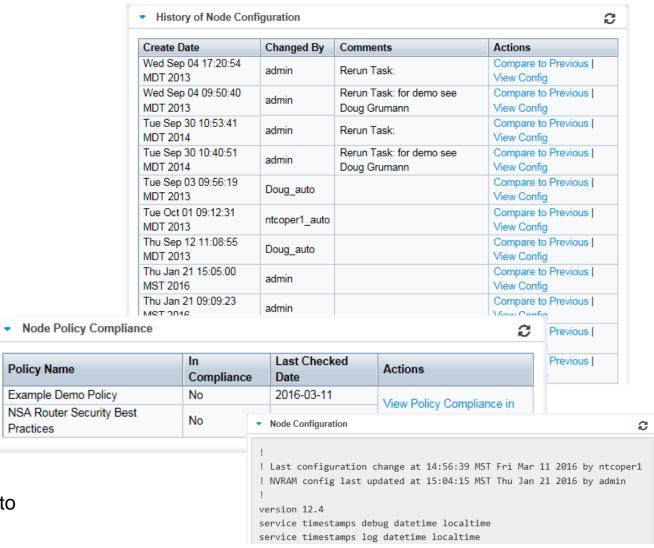
#### - Reduce MTTR

- Analysis Pane Configuration, Change Data, Compliance
- Alerting on duplex & speed mismatch
- From NNMi launch and access devices
- Configuration differences / History
- NA device policy compliance report



## NNMi Functionality: NNMi > NA Integration

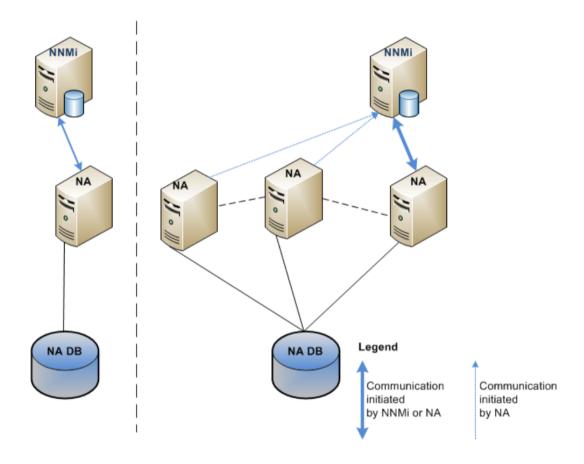
- Supports a variety of deployment architectures
  - Simple NNMi/NA instance
  - Multiple standalone NA's to single NNMi
  - NNMi GNM to individual standalone NA's
  - NNMi GNM to NA Horizontal Scalability
- SSO and secure communications channel
- Inventory Synchronization
  - Filtered inventory
  - Security group to Partition mapping
- Nodes adds and deleted
  - Rules based add/delete, plus periodic synchronization
- Cross-launch of NA Console pages
- Triggered NA diagnostics from NNMi
- Identify mismatched Layer 2 connection states
- NA Configuration / Compliance information integrated into NNMi Analysis panes and Dashboards



## **NA Functionality: NNMi > NA Integration**

- Cross-launch of NNMi Console pages
- Trap forwarding to NNMi
- Triggered NNMi node configuration polling
- Scheduled outage synchronization
- Propagate device credential changes to NNMi
- NA Configuration / Compliance information integrated into NNMi Analysis panes and Dashboards
- Configurable event rules

Figure 1 Example Deployment Architectures: One NNMi Management Server to One NA Core



## Integrations extend the value

#### Robust integrations from HPE

#### Operations Orchestration

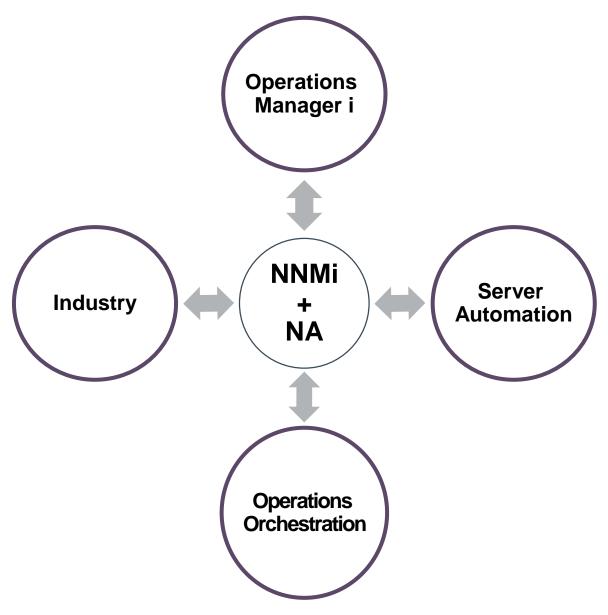
- Integration with HPE and third-party change and incident management tools, etc.
- End-to-end provisioning workflow and health checks
- Triage and troubleshooting using NA data

#### Server Automation

- Automatically discovered relationships between servers, network devices and VLANs
- View the consolidated changes for all infrastructure behind an application

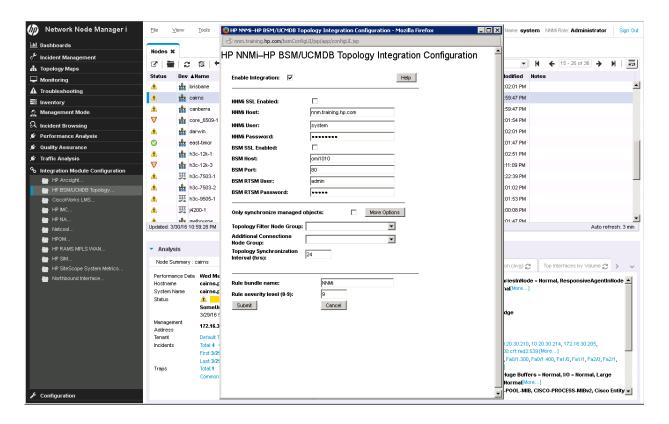
#### Industry

RESTful API supports orchestration engines

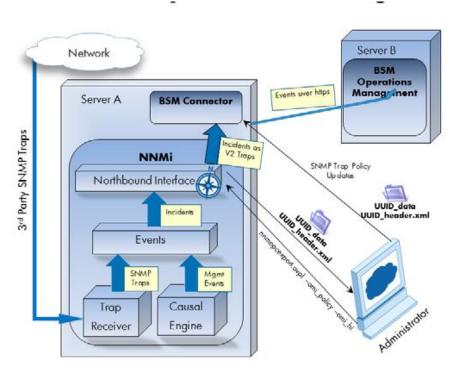


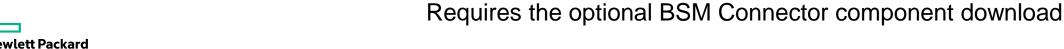
## **HP Operations Bridge Integration**

#### **Topology Synchronization with Run-Time Service Model**



#### NNMi to OMi Event Consolidation





## **Network Automation & Operations Orchestration**

#### Automated change management

Triggers NA to perform a configuration task via an approved helpdesk ticket

#### End-to-end provisioning workflow

 Execute a flow that provisions web app and firewall, then brings it under monitoring

#### Roll back to previous configuration

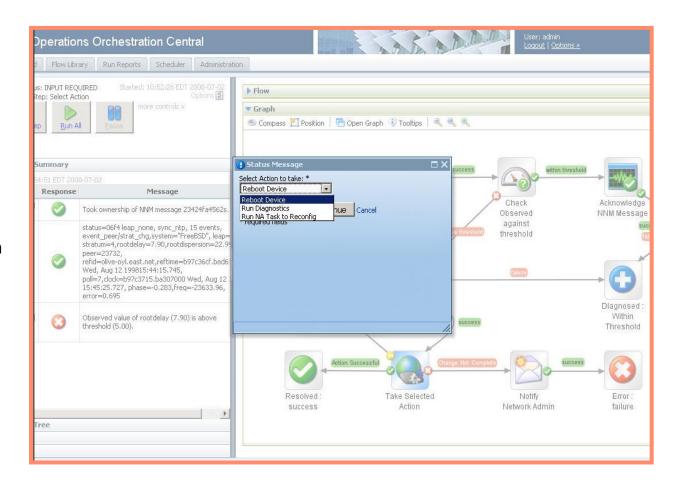
 Launch flow that prompts user for device IP(s) and then reads NAS data to roll back device to previous configuration

#### - Triage & troubleshooting using NA data

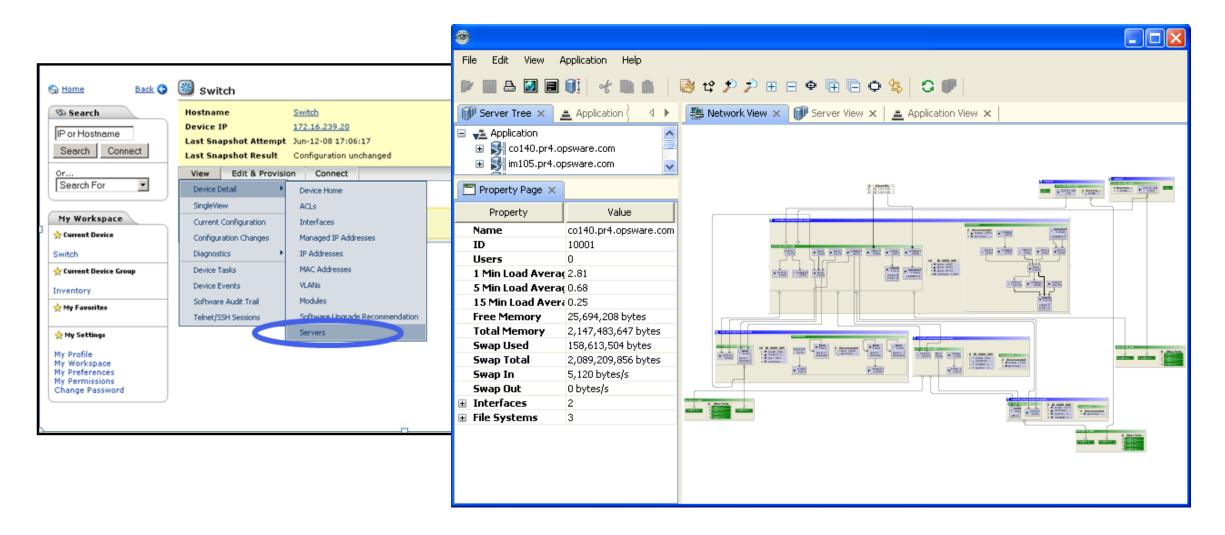
 Perform diagnostics and kick-off pre-defined remediations from an NNMi alert

#### NAS Tunnel Provisioning

Quickly set up and test VPN tunnels – no VPN specialist required

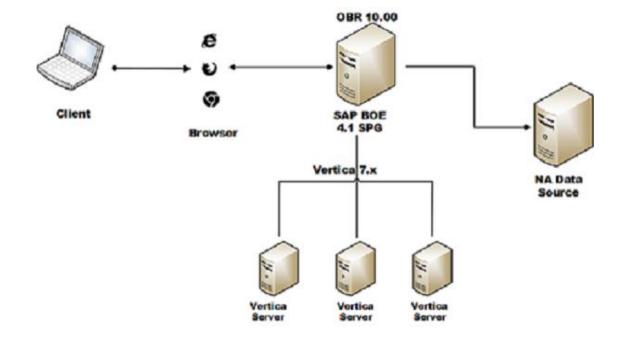


### **Network Automation and Server Automation**



## **Network Automation to Operations Bridge Reporter**

- Provides network domain and cross domain reporting
- Leverages topological and relationship context
- Content packs provide the following:
  - Data Models: Data tables, views, and projections that are created in the OBR database
  - Extract, Transform, and Load (ETL) Definitions: ETL definition files for the data miner.
  - Reports and Dashboards: HP-created operational, tactical and strategic reports and dashboards on the data center operational data
  - Data Management Jobs: Data management and transformation jobs
- Network Automation content pack available on HPE Live Network
- NA Universe includes:
  - Device and device group information
  - User and user group information
  - Configuration policies and rules



## **NMC** supported integrations

#### **HPE Portfolio**

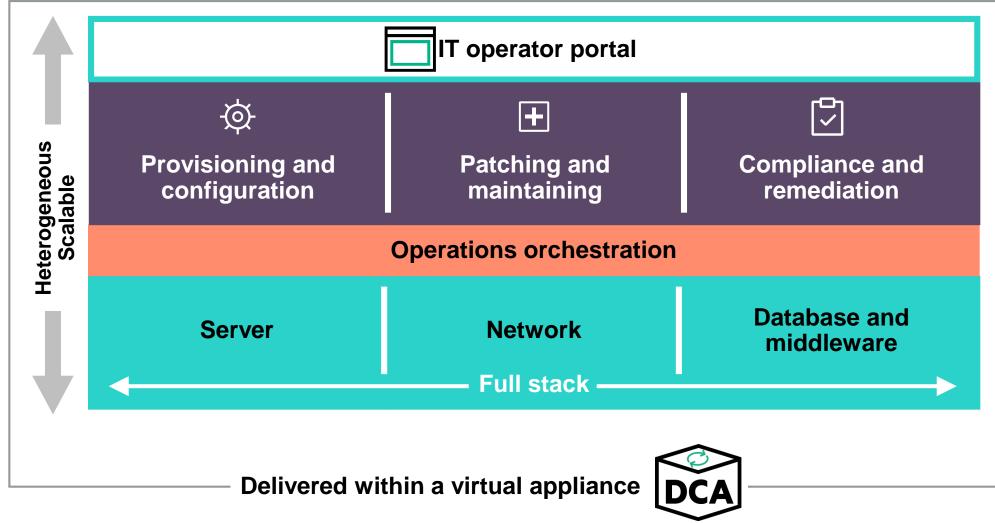
- Network Automation / NNMi
- Operations Manager for UNIX / Windows / OMi
- Real User Monitor
- Universal CMDB
- Operations Bridge Reporter (previously SHR)
- ArcSight Logger
- APM (BSM)
- SiteScope
- Operations Analytics (csv export/import)
- Server Automation
- Asset Manager
- Operations Orchestration Content
- HP Advanced TeMIP NNM Integration (ATNI)
- Intelligent Management Center
- System Insight Manager (ESS)

#### **Industry products**

- IBM Tivoli Netcool OMNIbus
- IT Business Analytics (formerly IT XS)
- nGenius Performance Manager
- Packet Design Route Analytics Management



## **HPE Data Center Automation (DCA): solution overview**







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