Enabling the Shift towards Agile and DevOps Capabilities February 1, 2017

Today's Speakers:



Petr Kunstat
EMEA Pre-Sales
Hewlett Packard Enterprise





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Today's Speaker



Petr Kunstat
EMEA Pre-Sales
Hewlett Packard Enterprise



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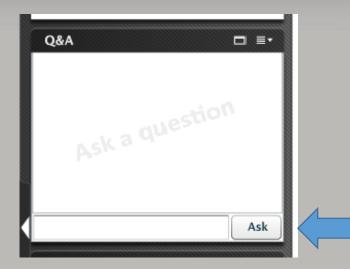


Webinar Control Panel

- Session Q&A:
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- Choose the language in which you would like to ask your questions











What is the motivation for DevOps adoption



The value of adopting DevOps

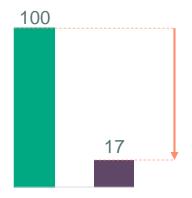
Pre-transformation



Indexed to 100

Improvement in time to market

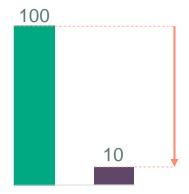
Average number of days from code completion to live production



 Eliminate rework through integrated change management and automated deployment and testing

Reduction in cycle time

Number of days to update servers and the IT environment



- Eliminate wait time and rework through standardized processes
- Eliminate non-valueadded work through automation

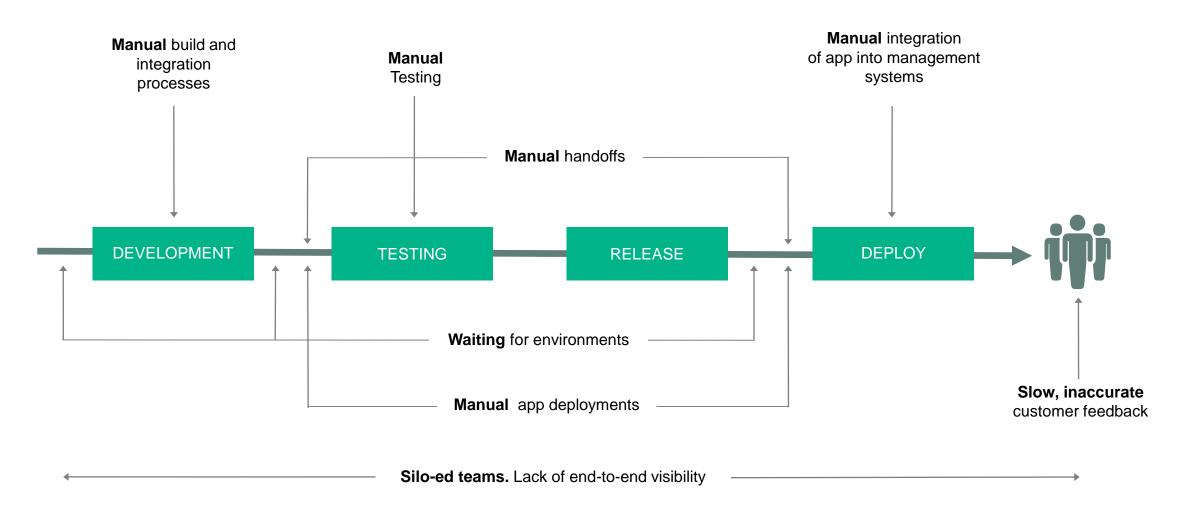
Improvement in productivity

Average number of DevOps handoffs per processing activity



 Eliminate wait time and rework through improved development and operations communication

DevOps multiple constraints/challenges What slows delivery down?





Removing the constraints...



High velocity innovation

Increase automation



Automate everything

Accelerate routine tasks

Ensure repeatability

Reduce errors

Reduce latency



Continuous integration, testing, builds

API driven testing

Testing virtualization

Continuous delivery and deployment

Continuous security from dev thru prod

Increase visibility



Continuous assessment:

Monitor and measure everything

Constant feedback loops

Prioritize business, security and dev planning

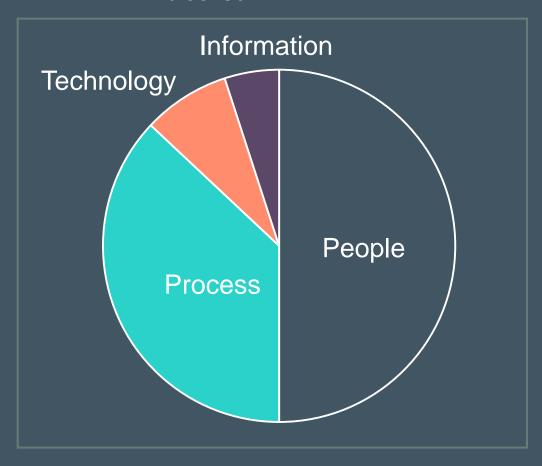
Improve and iterate

Visibility across teams



What we see on the customer

Where does DevOps get blocked?





side

Typical Customer's situation



I'm thinking about DevOps

What does it really mean?
What benefit could I have?
I'm scared to start this big
Transformation project



I have implemented DevOps

but I don't see any benefit as my apps are still slow.

I have increased incidents due to SW delivery acceleration.



I Have DevOps Tools

but they don't solve the latency problems.

I'm always late and I'm missing a visibility



How to build DevOps strategy



Where to Start

The keys for a success journey to continuous everything









1

Assess customer DevOps Business Goals based on KPI 2

Identify DevOps maturity of IT operations processes 3

Implement standards and automation for continuous everything

4

Establish measures and metrics for success



HPE Assessment Methodology & Tools

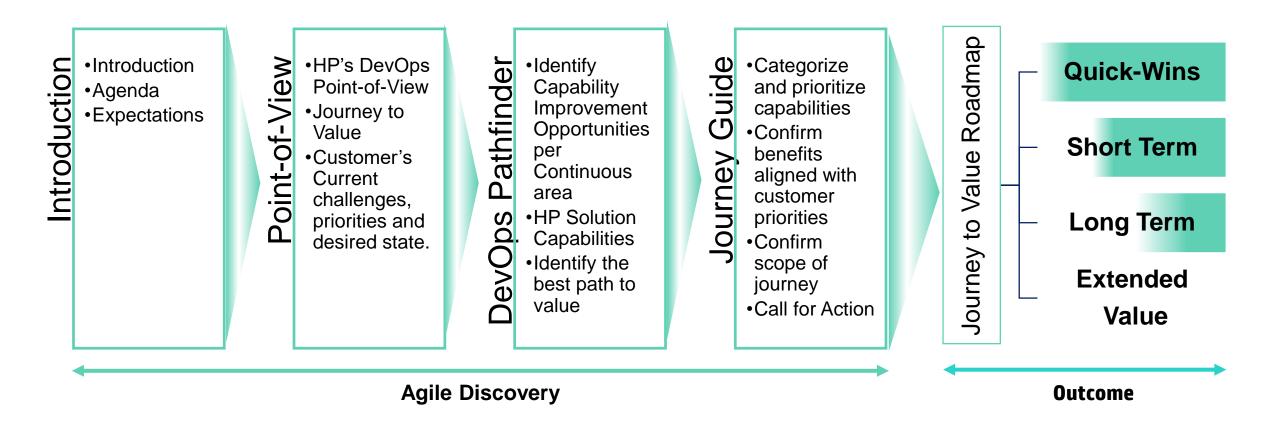
1 Understand Customer 2 Validate Opportunity 3 Qualify Opportunity 4 Propose 5



- Journey to Value (JTV)
- Discovery Workshop
- Transformation Workshop

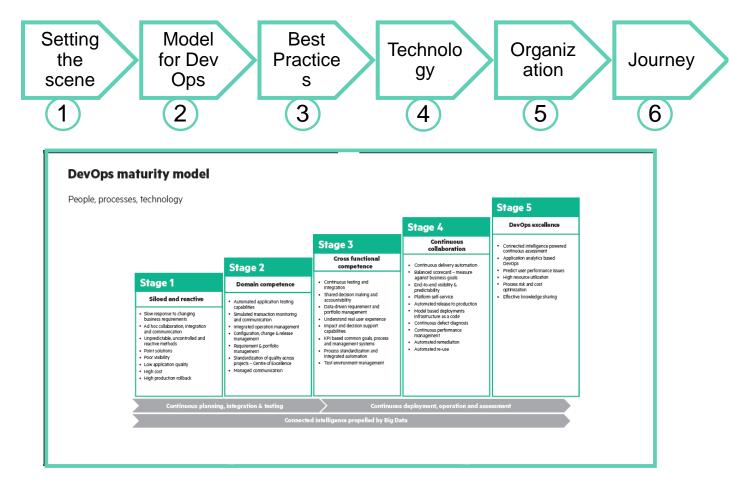


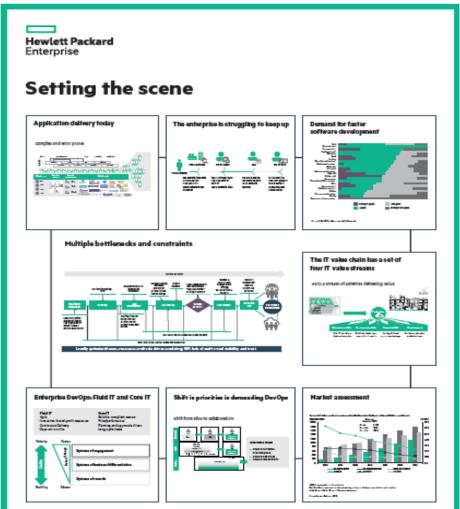
HPE Assessment Methodology: Journey To Value



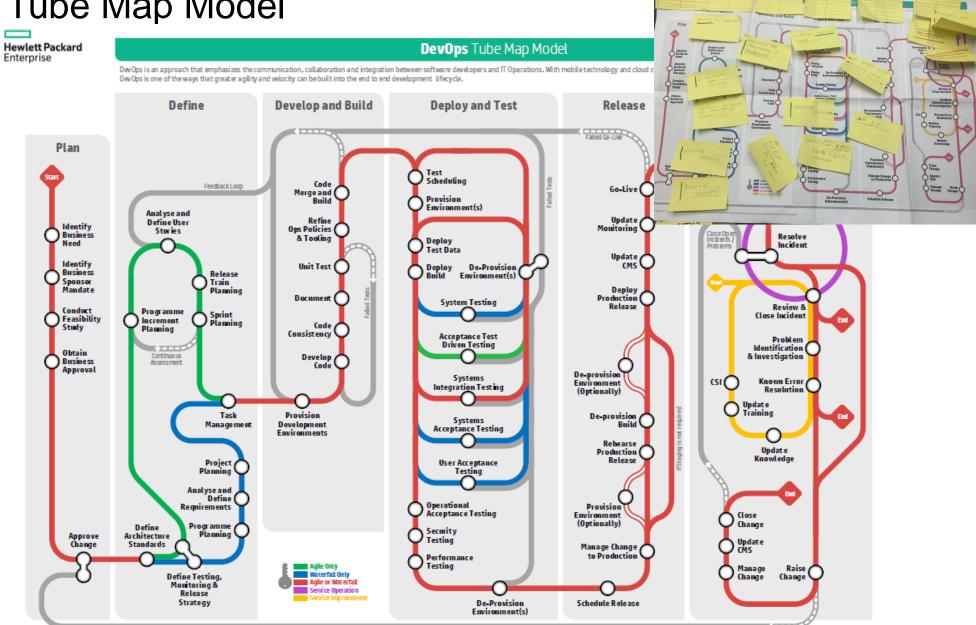


HPE Assessment Methodology: Discovery Workshop



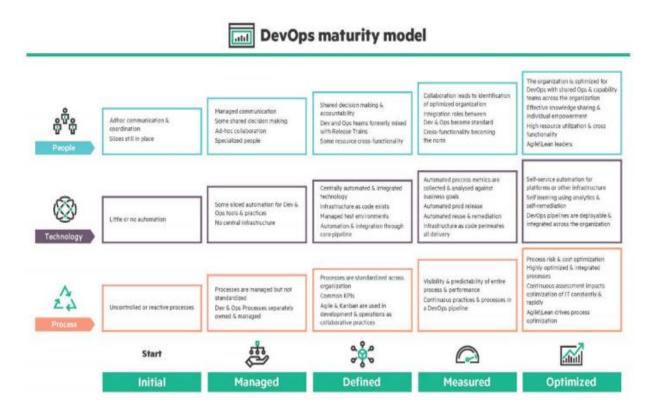


HPE Tool: Tube Map Model





HPE Assessment Methodology: Transformation Workshop



Delivered by HPE SW EMEA / PS

Two to Seven days assessment

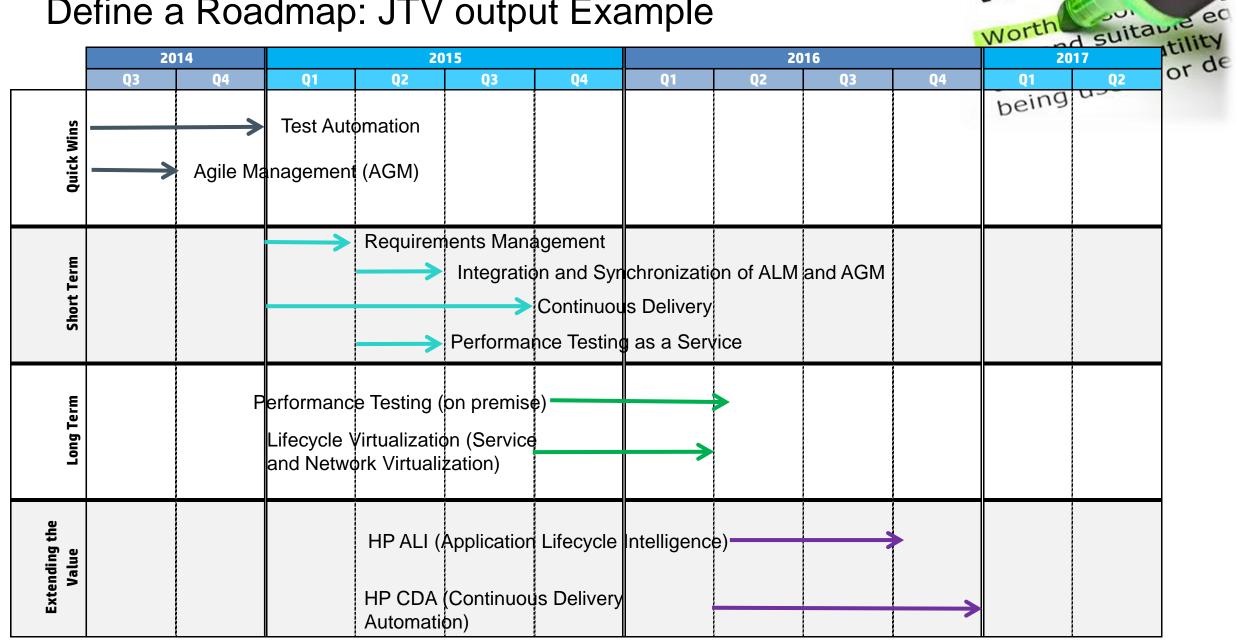
Detailed Assessment with 1:1 interview

Detailed project plan for the Quick Win initiatives

ROI analysis could be included



Define a Roadmap: JTV output Example



Value

Before to start the Assessment

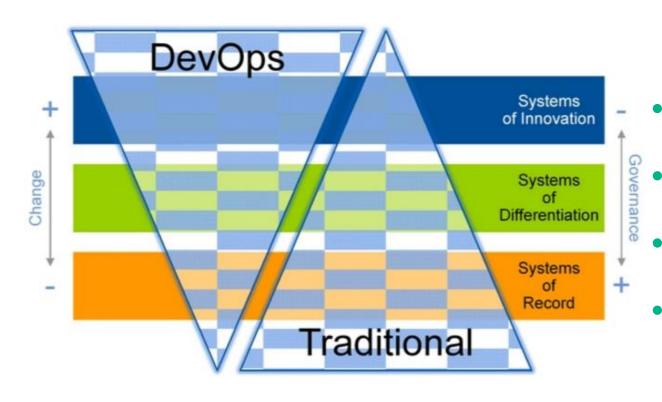
1 Understand Customer 2 Validate Opportunity 3 Qualify Opportunity 4 Propose 5

- Identify the right Services to start
- Involve the Key People
- Focus on the Main Business Needs



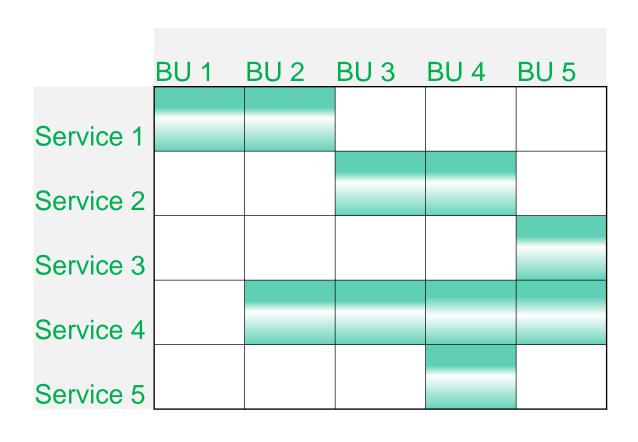
Identify the right Services to start

Key Services to start with:



- Crucial for the Business Goal
- As much innovative as possible
- Subject to frequent changes
- Controlled by few stakeholders

Involve the Key People



- PMO
- BUx Demand Manager
- BUx Development Manager

Services

Technical

Business

KPI

- BUx Test Manager
- Security Manager
- Operation Manager
- BUx Architect



Understand the Business Needs

Do you want to Differentiate?



Point to Business Goals

Is my business profitable?

Are my products doing well?

Are my customers satisfied?

Are my marketing efforts paying off?

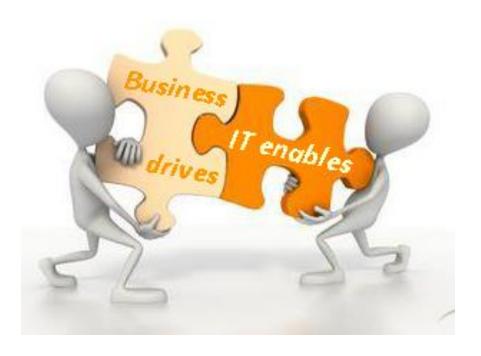
Is my business on the right track?

Am I fast enough for my market?



Key Points to Successful Assessment

1 Understand Customer 2 Validate Opportunity 3 Qualify Opportunity 4 Propose 5 6



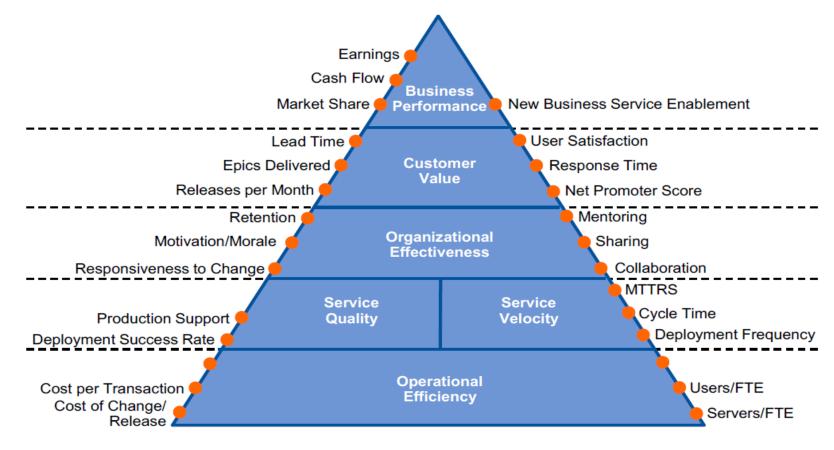
During the Assessment

- Link Business needs to Technical KPI
- Analyze the current IT capability
- Discover Operational Bottleneck
- Build a concrete Roadmap



Translate Business needs in IT KPI

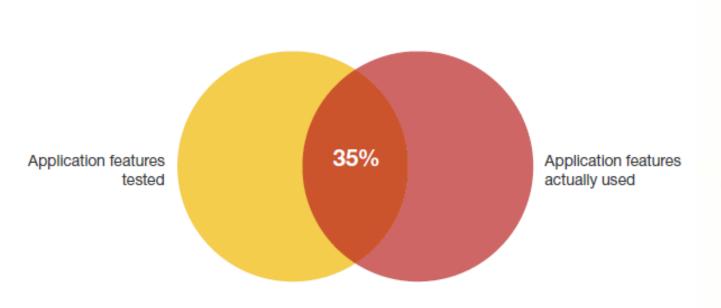
Figure 1. DevOps Metrics Pyramid



Source: Gartner (May 2014)



Meaningful KPI can require multiple metrics

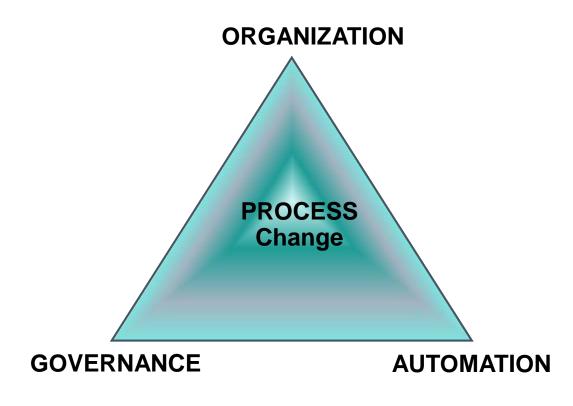




"And this is the only performance indicator that's moving up. Unfortunately, it's my blood pressure."



KPI can depend on multiple changes



Different actions can be required to improve a single KPI.

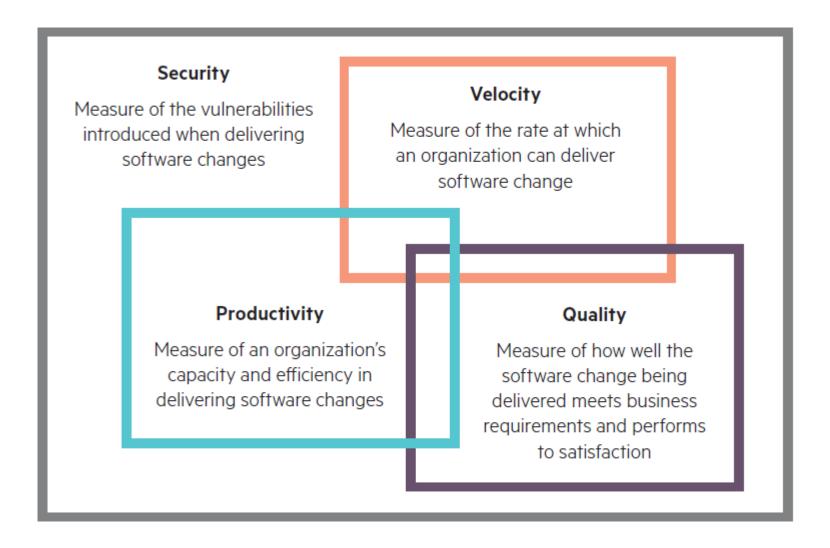
Metric can measure the single change benefit and contribute to create the KPI.

Metric provide information that can be digested.

KPIs offer comparative insights that guide future actions.



IT Areas that impact the Business KPI



Business KPI: Measure Customer Satisfaction and behavior



received

Tracking the course of an online purchase

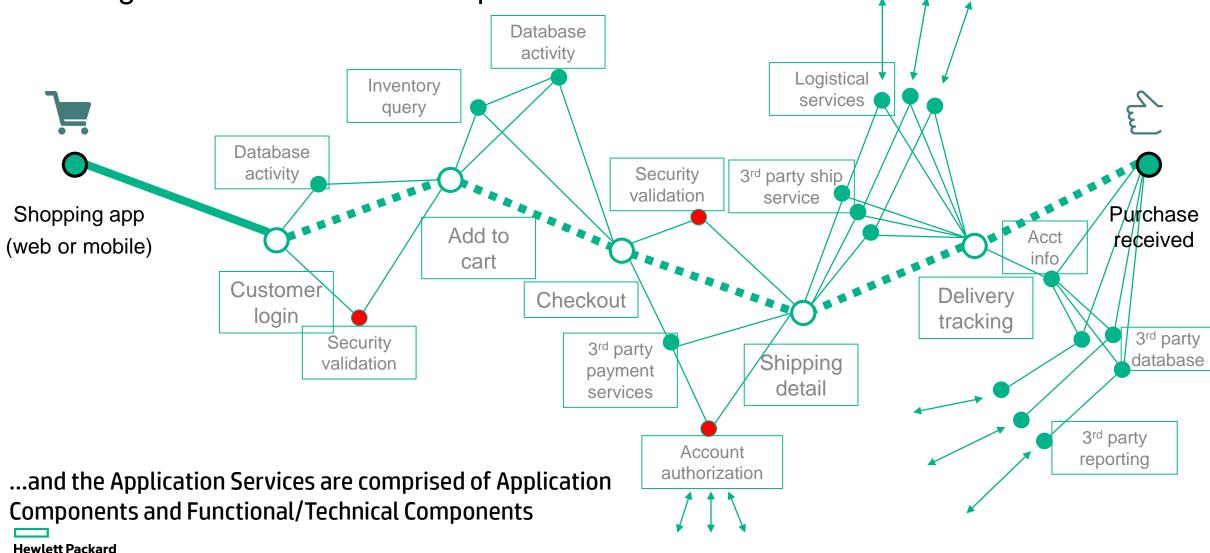


(web or mobile)

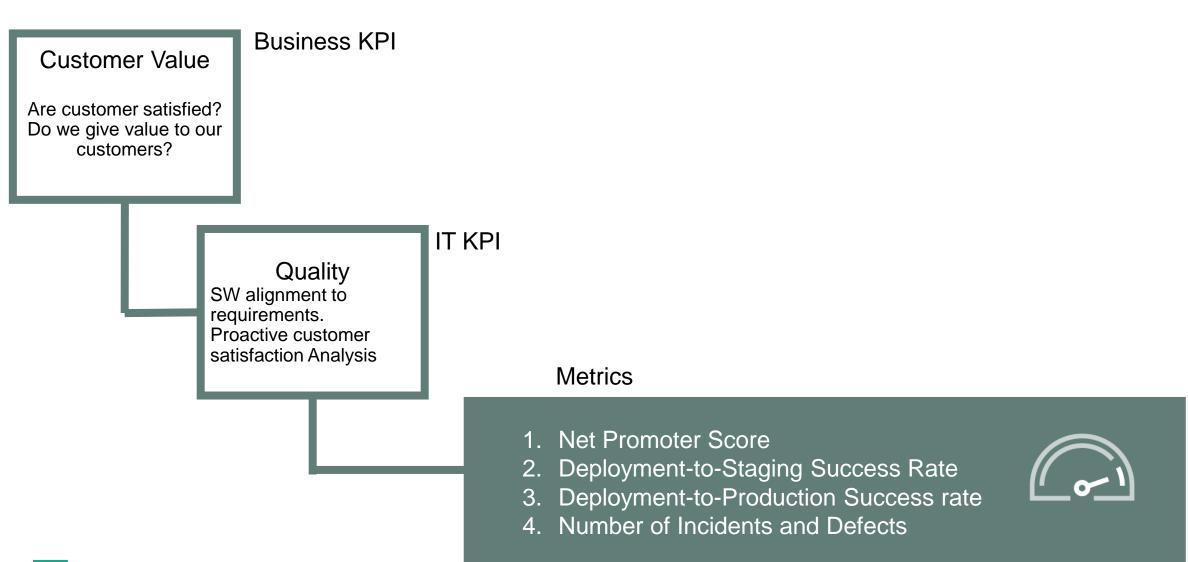
Technical Metrics: Measure Customer Satisfaction and behavior

Tracking the course of an online purchase

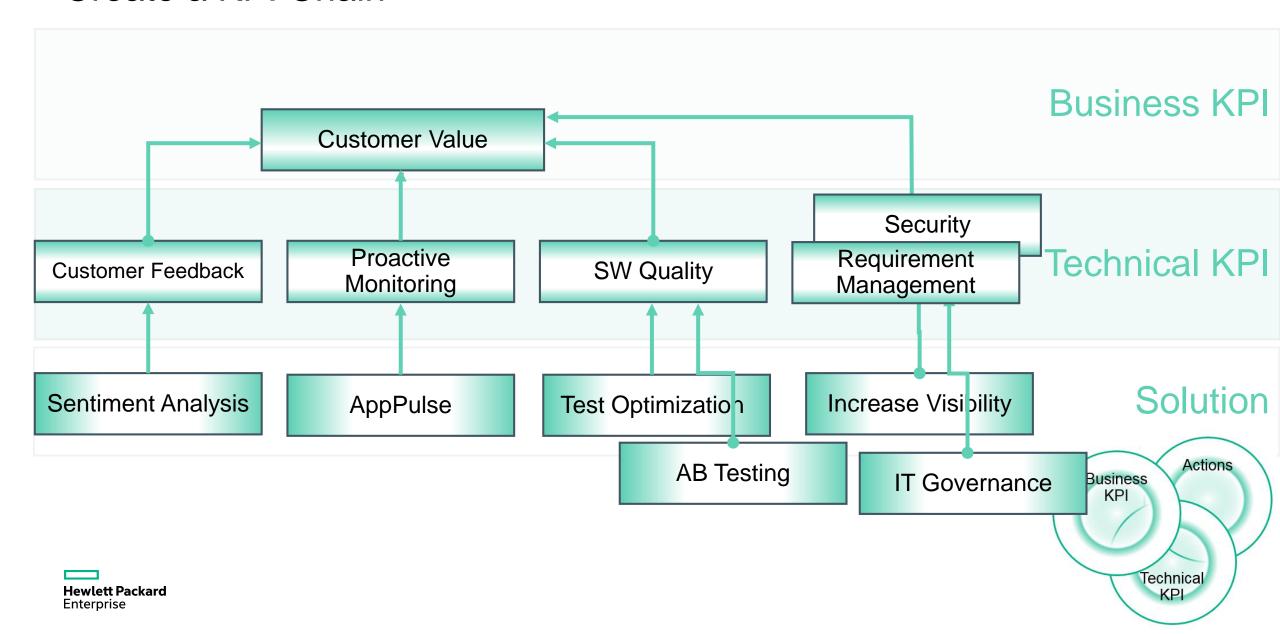
Enterprise



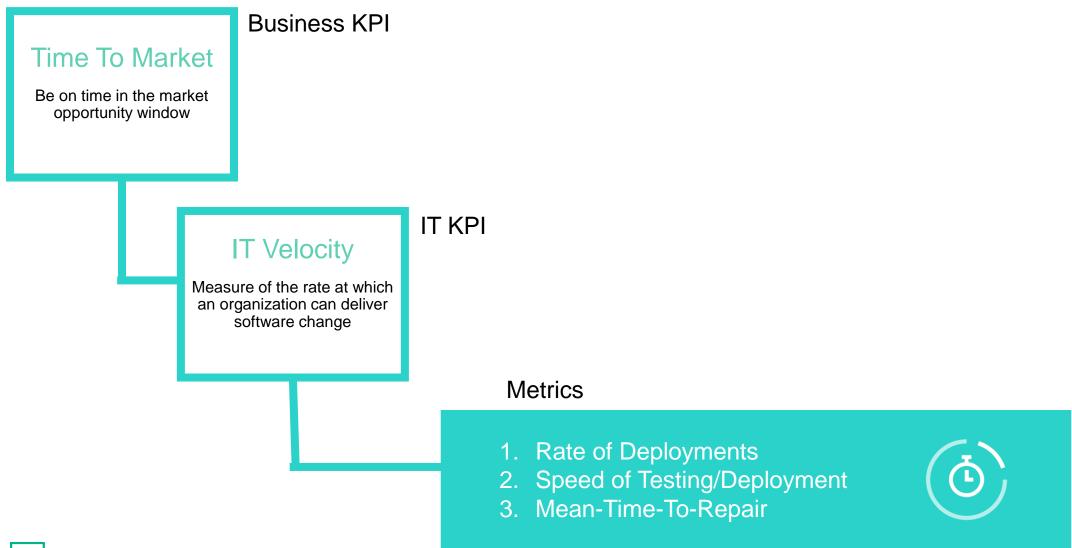
Business & IT KPI correlation: Customer Value



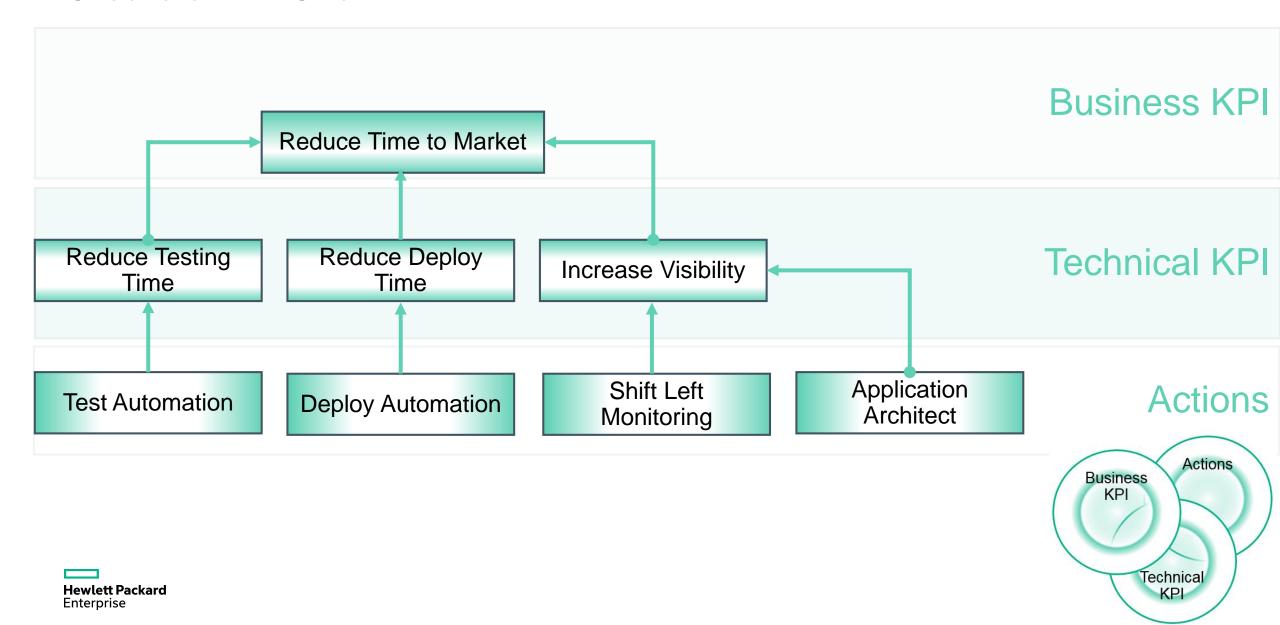
Create a KPI Chain



Business KPI: Time to Market



Create a KPI Chain



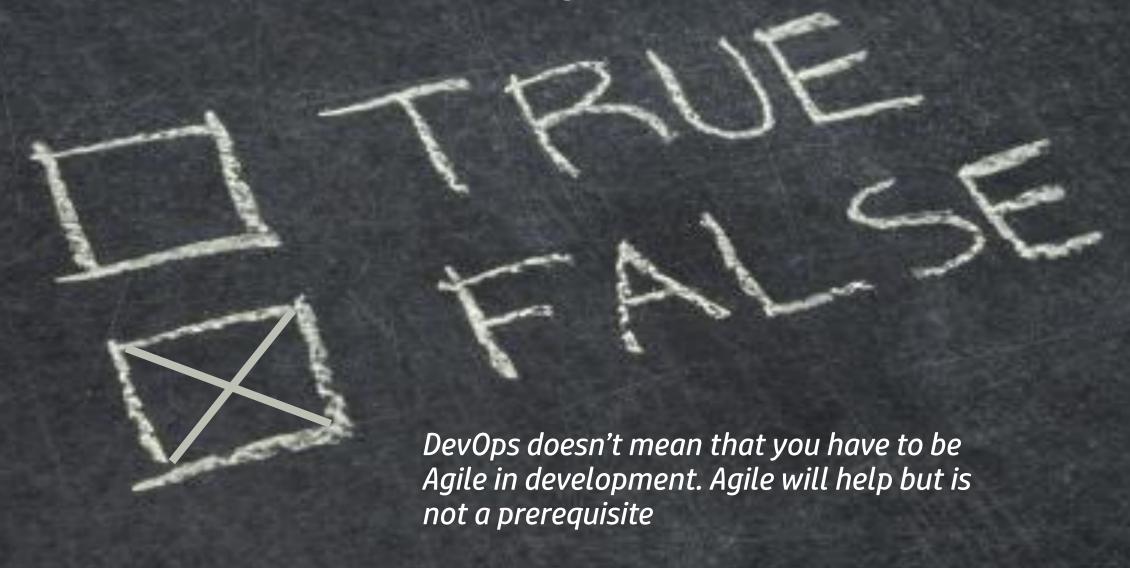


Be aware of

Customer

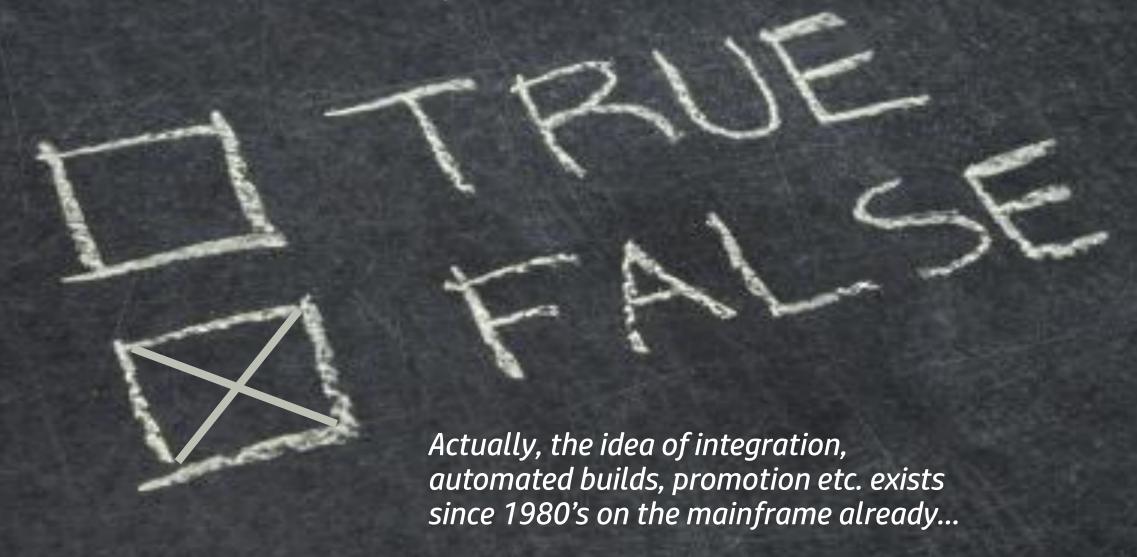
Myths and fears

DevOps requires that I need to be agile





I have a mainframe and very stable code... DevOps is not applicable



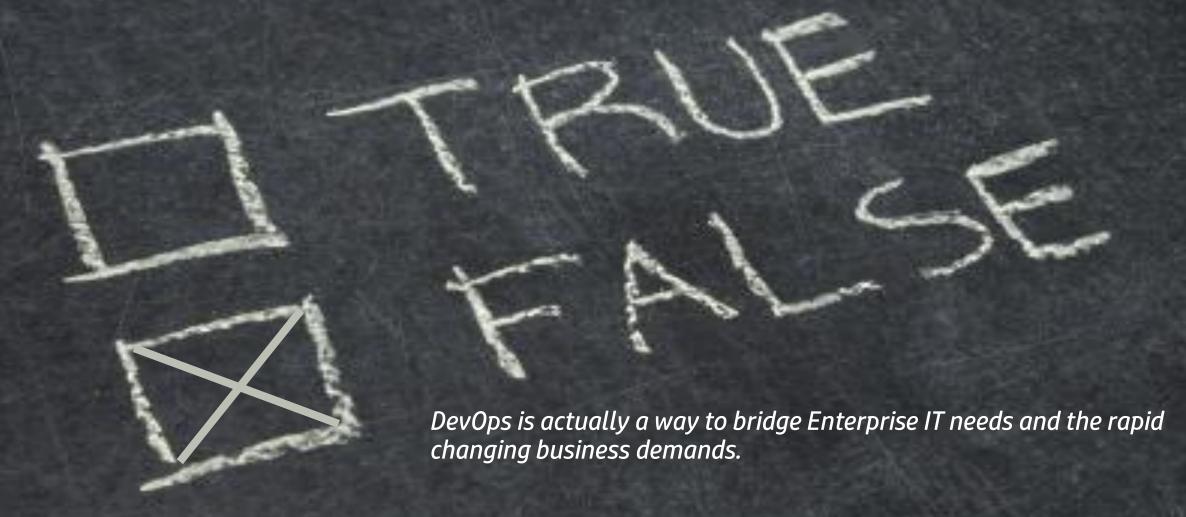


DevOps is not compatible with ITIL



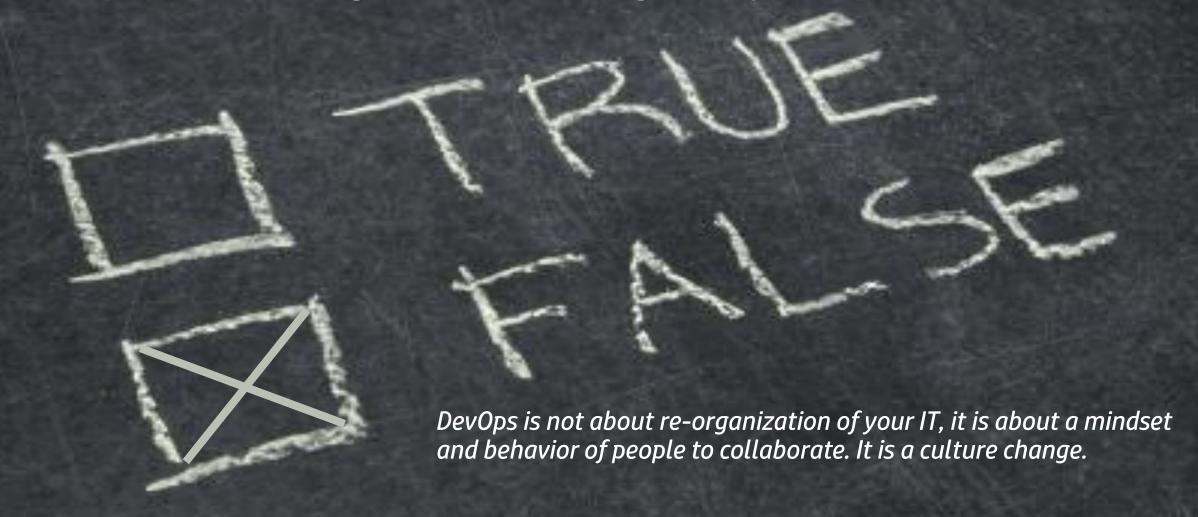


DevOps is not scalable to Enterprise level





DevOps requires a organizational change of my IT department







Summary: Enable DevOps capabilities

For Continuous Innovation:

- Motivate people do things differently
- DevOps is more about people than tools
- Let someone with **experience** to help you with improvement
- Focus on valuable and meaningful **KPI**
- SW **Tools** (automation, virtualization) are DevOps friends







Thank you

Petr Kunstat

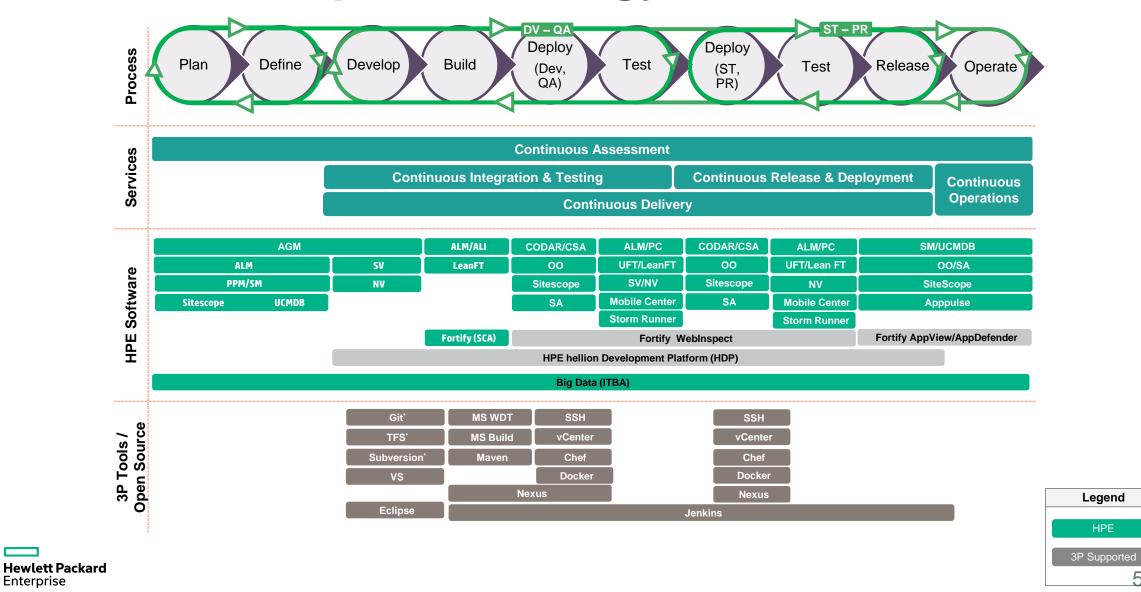
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Portfolio

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HPE SW DevOps Technology Overview



Enterprise

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